

WBGR ADR INSTITUTE

ALTERNATIVE DISPUTE RESOLUTION · ESTABLISHED 2026

Facilitative Mediation Training

UNIT 1 · MODULE 1 RECORDING GUIDE

Introduction to ADR and Facilitative Mediation

Slide-by-slide speaking points for recording this single module lecture video.

PROGRAM

Basic 40-Hour Facilitative Mediation Training

Instructor video lecture production guide · speaking points & recording script

UNIT 1: FOUNDATIONS OF FACILITATIVE MEDIATION — RECORDING CONTEXT

Introduction to ADR and Facilitative Mediation

This module belongs to Unit 1: Foundations of Facilitative Mediation. ADR principles, the mediator's role, ethics, neutrality, confidentiality, and Maryland Rule 17 awareness.

Before you record

- Record the Unit 1 welcome video and the other modules in this unit in the same session so the unit presents as one continuous lecture series.
- Follow the five-slide rhythm below; record the lecture video beside slide five after delivering the talking points.

UNIT 1 · MODULE 1**Introduction to ADR and Facilitative Mediation**

Compare ADR processes and identify the mediator's process role.

Slide 1 · Training Focus

Frame the module on camera and tell students what they will be able to do. Focus: Compare ADR processes and identify the mediator's process role.

- Distinguish mediation from negotiation, arbitration, and litigation.
- State, in one sentence, what a facilitative mediator does and does not do.

Slide 2 · Core Talking Points

- Facilitative mediation is voluntary and built on party self-determination.
- The mediator manages the process, not the outcome of the dispute.
- ADR options such as negotiation, mediation, and arbitration give parties different levels of control.

Slide 3 · Mediator Language To Model

Demonstrate neutral, facilitative phrasing students can reuse:

- » “My role is to manage the conversation, not to decide who is right.”
- » “Any agreement reached here is yours — you decide what works.”
- » “Mediation is voluntary, and what is said here stays confidential.”

Slide 4 · Role-Play Practice

Have students introduce mediation to a skeptical party in 30 seconds, then debrief which words built trust.

Slide 5 » Student Checkpoint & Lecture Video

- Check for understanding: Can students explain, in plain language, why the mediator does not decide the outcome?
- Record the module lecture video here, walking through the talking points beside slide five.
- Remind students the module quiz unlocks after they mark this lecture video reviewed.