

WBGR ADR INSTITUTE

ALTERNATIVE DISPUTE RESOLUTION · ESTABLISHED 2026

Facilitative Mediation Training

UNIT 1 · MODULE 2 RECORDING GUIDE

Mediator Role, Ethics, Neutrality and Confidentiality

Slide-by-slide speaking points for recording this single module lecture video.

PROGRAM

Basic 40-Hour Facilitative Mediation Training

Instructor video lecture production guide · speaking points & recording script

UNIT 1: FOUNDATIONS OF FACILITATIVE MEDIATION — RECORDING CONTEXT**Mediator Role, Ethics, Neutrality and Confidentiality**

This module belongs to Unit 1: Foundations of Facilitative Mediation. ADR principles, the mediator's role, ethics, neutrality, confidentiality, and Maryland Rule 17 awareness.

Before you record

- Record the Unit 1 welcome video and the other modules in this unit in the same session so the unit presents as one continuous lecture series.
- Follow the five-slide rhythm below; record the lecture video beside slide five after delivering the talking points.

UNIT 1 · MODULE 2**Mediator Role, Ethics, Neutrality and Confidentiality**

Apply ethical duties and explain confidentiality in plain language.

Slide 1 · Training Focus

Frame the module on camera and tell students what they will be able to do. Focus: Apply ethical duties and explain confidentiality in plain language.

- Name the core ethical duties of a facilitative mediator.
- Explain confidentiality and its limits in everyday words.

Slide 2 · Core Talking Points

- The mediator stays impartial and discloses any conflict of interest.
- Confidentiality encourages candid conversation and is explained up front.
- Core ethical duties include neutrality, informed consent, and self-determination.

Slide 3 · Mediator Language To Model

Demonstrate neutral, facilitative phrasing students can reuse:

- » “Before we begin, I want to disclose anything that could affect my neutrality.”
- » “What you share with me is confidential, with a few legal exceptions I will name.”
- » “I will not take sides, and I will keep this process balanced for both of you.”

Slide 4 · Role-Play Practice

Role-play a mediator disclosing a minor conflict of interest; class evaluates whether neutrality was preserved.

Slide 5 » Student Checkpoint & Lecture Video

- Check for understanding: Can students explain confidentiality and one of its limits without legal jargon?
- Record the module lecture video here, walking through the talking points beside slide five.
- Remind students the module quiz unlocks after they mark this lecture video reviewed.