

# WBGR ADR INSTITUTE

ALTERNATIVE DISPUTE RESOLUTION · ESTABLISHED 2026

Facilitative Mediation Training

## UNIT 4 · MODULE 1 RECORDING GUIDE

# Role Play Lab: Civil, Contract and Landlord-Tenant Disputes

Slide-by-slide speaking points for recording this single module lecture video.

### PROGRAM

## Basic 40-Hour Facilitative Mediation Training

Instructor video lecture production guide · speaking points & recording script

**UNIT 4: PRACTICUM, ROLE PLAYS AND PROFESSIONAL READINESS — RECORDING CONTEXT****Role Play Lab: Civil, Contract and Landlord-Tenant Disputes**

This module belongs to Unit 4: Practicum, Role Plays and Professional Readiness. Role-play performance, observer feedback, ethics review, court and community readiness, and final preparation.

**Before you record**

- Record the Unit 4 welcome video and the other modules in this unit in the same session so the unit presents as one continuous lecture series.
- Follow the five-slide rhythm below; record the lecture video beside slide five after delivering the talking points.

**UNIT 4 · MODULE 1****Role Play Lab: Civil, Contract and Landlord-Tenant Disputes**

Practice issue development and agreement drafting in common civil matters.

**Slide 1 · Training Focus**

Frame the module on camera and tell students what they will be able to do. Focus: Practice issue development and agreement drafting in common civil matters.

- Run a civil dispute from opening statement to a draft agreement.
- Use neutral questions to clarify contract or tenancy obligations.

**Slide 2 · Core Talking Points**

- Role plays practice issue development in realistic civil matters.
- The mediator drafts agreements that both parties can perform.
- Neutral questioning clarifies expectations and obligations.

**Slide 3 · Mediator Language To Model**

Demonstrate neutral, facilitative phrasing students can reuse:

- » “Help me understand what each of you expected to happen.”
- » “What would a fair, workable arrangement look like from here?”
- » “Let us capture that as a clear commitment you can both keep.”

**Slide 4 · Role-Play Practice**

Pairs run a landlord-tenant or contract role play; observers note neutral questions and draft a term.

**Slide 5 » Student Checkpoint & Lecture Video**

- Check for understanding: Can students move a civil dispute toward a clear, performable agreement?
- Record the module lecture video here, walking through the talking points beside slide five.
- Remind students the module quiz unlocks after they mark this lecture video reviewed.